



Community CARES

Mission:

Serving and strengthening the community by providing emergency shelter, resources, and supportive services to individuals and families experiencing homelessness.



2018 ANNUAL REPORT

Vision Statement:

Community CARES:

Collaborates with community organizations to address the unique needs of those experiencing homelessness.

Equips individuals and families to build independent, healthy and stable lives, through emergency shelters and supportive programming.

Strives to be an agent of change to end homelessness.

50 West Penn Street
Carlisle PA 17013

717-249-1009

www.morethanshelter.org



Member Agency of:
United Way of Carlisle
& Cumberland County





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Dear CARES Community,

2018 marked many new beginnings for the organization. Carlisle C.A.R.E.S. began in 2004 with a hand full of men looking for shelter from the harsh elements. Over the next 15 years, CARES transformed from merely being an overnight “get out of the cold” shelter to a life-transforming organization. Today Community CARES shelters daily an average of 60 men, women, and children, and saw over 500 of them during the year.

One of the first changes in 2018 was the introduction of the Coordinated Entry system to Cumberland County. This system’s purpose is to remove the confusion in navigating services for those at-risk or experiencing homelessness. The hope is to eliminate chronic homelessness by providing one point of entry, thereby giving as many resources and referrals as possible at first contact. To access this system, an individual can call 211 and have an over the phone vulnerability assessment completed or come to a pre-approved walk-in location to have a live assessment completed. Community CARES(CARES) is the designated place for a walk-in assessment. During the assessment, the Coordinated Entry Specialist will also work to find alternative options for the one seeking help to avoid shelter when possible. When not possible, the individuals are referred to shelters and added to the Community Que. Most times, Community CARES is the only option, but as a community, we are working to build necessary supports to see homeless ended.

2018 also saw the departure of CARES’ founder and longtime Executive Director, Shari Bellish. Her vision and heart for those struggling with homelessness was the catalyst for many of the new programs operating today. Just before her departure, Shari and the Board of Directors began to work towards the organization’s name change. In November, Carlisle C.A.R.E.S. became Community CARES. This change represents the broadening focus and scope of CARES services and brings much-deserved recognition to the value of the community working together to end homelessness throughout Cumberland County. When every member of our community begins to thrive, our region as a whole is empowered.

As the year wound to a close, CARES introduced another proactive program named Cumberland Street Reach, an outreach program with the aim to reach the most vulnerable living in a location not intended for human habitation and those facing eviction. Our goal is to prevent homelessness when we can, or make it as brief as possible. The Community Outreach Coordinator spends time each week connecting at local food pantries, connecting with individuals living in tents throughout the area and connecting with ongoing ministries to identify and build relationship with those battling homelessness.

Community CARES is committed to continuing to build upon the strong foundation of hope with a renewed determination to not only assist once someone is homeless, but also pursue a solution for those near homelessness. For this reason, Community CARES is “more than shelter”. No individual organization can flourish without the assistance of like-minded local partners and CARES is no exception. We work collaboratively with other non-profits and government entities to determine the best possible paths forward for our clients to achieve safe, affordable housing.

Additionally, the partnerships and dedication of our board members, church congregations and volunteers have been instrumental to our continued development. We continue to remain flexible and adapt to our changing world while successfully carrying out our mission. Working together in building community – our common goal unites us.

Beth Kempf, Executive Director

The Financials

2018 Income Budget

Individual Donations	106,983
Church Donations	37,640
Total Business Donations	30,000
Service Organization Donations	14,000
Other Income	15,830
Grants	206,000
Fundraising	46,500
Total Income	456,953

2018 Expense Budget

Payroll	365,299
Occupancy & Utilities	28,105
Transportation	2,600
Professional Services	33,004
Administrative	11,260
Fundraising	4,650
Insurance	12,035
Total Expenses	456,952

Emergency Shelter

The shelter is not in a permanent location, but rotates each month to a different church facility offered by our community. The shelter is primarily supported by volunteers and coordinated by Community CARES staff. It is open to families and individuals who are experiencing homelessness, 365 days a year including holidays.

2018 Hosts:

January

First Evangelical
American Legion

February

First United COC

March

Carlisle UMC

April

Plainfield COG

Carlisle Quaker Meeting

May

2nd Presbyterian
Universal Unitarian of the
Cumberland Valley

June

Carlisle Alliance
Mt Holly COG

July

First Church of the Brethren
Carlisle UMC

August

Otterbein UMC

September

Plainfield COG

October

St. Paul's Lutheran
Carlisle Friends

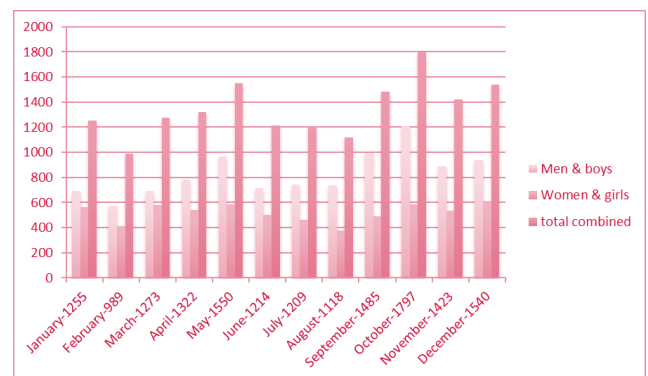
November

St. John's Episcopal
Mt Holly COG

December

Life House COG
Carlisle UMC

2018 Beds used:

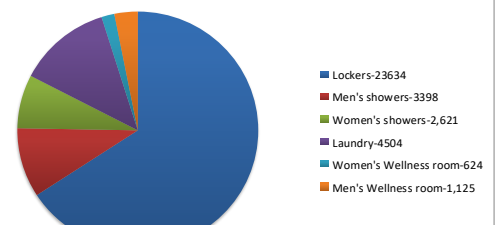


The Resource Center provides:

- * Lockers for storage of personal items
- * Kitchenette with lunch options, snacks, and beverages
- * Ongoing supportive services and coordinated entry
- * Job training and continuing education in collaboration with Employment Skills Center and other agencies
- * Assistance from over 20 other human service providers
- * Wellness room containing cots for recuperation from illness or injury, 3rd shift employment
- * Mailboxes
- * Showers & Laundry Facilities
- * Assessment Suite



2018 Usages



Carlisle CARES Resource Center Multi Year Totals

year	Total	Total Families	Individuals	Currently in case management and at the close of the year	Afterschool care	Discharged	households or individuals placed into housing	percentage of total
2010	268	38	156	42	27	0	27	10%
2011	438	49	294	41	24	45	70	15%
2012	464	68	284	34	19	68	87	19%
2013	346	51	212	70	39	94	133	38%
2014	306	42	184	64	13	163	176	58%
2015	361	50	233	81	29	147	176	46%
2016	372	41	260	42	14	259	273	73%
2017	364	33	283	25	33	139	172	47%
2018	342	36	251	39	20	100	120	35%
Grand TOTALS	2939	372	1906	399	198	916	1114	38%
Averages	368	48	232	41	20	61	81	23%

Street Outreach

Cumberland Street Outreach is a new program in 2018 which allows us to reach individuals and families experiencing (or at risk of) homelessness throughout Cumberland County who may not understand or have access to the current walk-in system and will reach into areas of the county where our services are not widely understood. One goal of Outreach is to help people get connected to resources and services before emergency shelter is required.

Cyberspace

Cyberspace is a community computer lab which provides access to internet and other software programs (as well as staff support) for the purposes of job searches and applications, resume building, housing applications, and school work, to name a few.

Coordinated Entry

During 2018, Community CARES (Resource Center) was named as the only physical access site for Coordinated Entry in Cumberland County. Coordinated Entry is a HUD mandated program that helps with the rapid rehousing initiative by ensuring more immediate connection to services and housing (for individuals and families experiencing homelessness) through entry onto the community que. As a walk in site for Coordinated Entry, we can often provide immediate assistance into our program (or others) allowing the opportunity to help stabilize individuals more quickly as they navigate the system and services available to them. In addition, the Resource Center is sometimes the staging and/or assessment site for those encountered during Cumberland Street Outreach, to assist in connecting them with services in hopes of preventing their need to stay in temporary shelter and accessing permanent housing more quickly.

A Community CARES success story...

My experience with Community C.A.R.E.S has been great. When I first arrived here I was scared and upset because I was never in this situation before. The C.A.R.E.S staff came in and swooped my son & me up and reassured us that everything was going to be ok. The staff here is amazing and oh so kind, I don't know what I would have done without their help. Being a resident here is a privilege like everything else, but it comes with perks. being able to shower, do laundry and to just ~~utilize~~ utilize the Resource Center. whenever you want except for there closing hours.

I thank C.A.R.E.S for everything all the support with housing, getting employment and just supplying us with a place to sleep at night. Community C.A.R.E.S is the place to be and go if you need emergency shelter right away.

2018 Community CARES Staff:

Executive Director until July 2018 - **Shari Bellish**

Executive Director – **Beth Kempf** (August 2018)

Program Director until July 2018- **Beth Kempf**

Administrative Assistant – **Kelly Major**

Finance Coordinator- **Ann Carney**

Volunteer Coordinator - **Tracy Shuell**

Supportive Services Coordinator - **April Edwards**

Supportive Services Coordinator - **Ray Shaul**

Resource Center Coordinator - **Karen Rhody**

Emergency Shelter Coordinator - **Ashley Guiste**

Cyberspace Coordinator - **Mary Parks**

Program Assistant – **Deb Stackfield**

Community Coordinator - **Simone McRae** (December 2018)

Executive

Board of Directors

President - **Brad Griffie**

Vice President - **Andrew Lippert**

Secretary - **Jennifer Heishman**

Treasurer - **Sam Glesner**

Board of Directors -

Committee Chairs

Staff Relations Chair -

Deborah Johnston

Board Development/Governance Chair -

Justin Hovetter

Development Chair - **Jim Sniscak**

Programs Chair - **Pat Pehlman**

Members at large - **Dave Rogers**



2018 Community CARES Events & Fundraisers

Movie Premier

On January 17, 2018, we obtained our first movie premier from Sony Classics Pictures, titled *The Leisure Seekers*. This started a new fundraiser for Community CARES.



Community Celebration

On April 5, 2018, under the direction of Carrie Breschi, we changed the look of our Annual Celebration to reflect our name change to Community CARES.



Annual Golf Tournament



On July 6, 2018 Community CARES held their Annual Golf Tournament at the Carlisle Barracks Golf Course. Over 10 foursomes came out to play a round of golf and then stayed and mingled with others as they attended our first after play “Happy Hour” and cooled down with food and drinks.

We Need Your Help

Become one of our very much needed volunteers at the:

Resource Center

or the

Overnight Shelter

or

Cyberspace

or

With Cumberland Street Outreach

Ways to Donate Funds

Cash or Checks made payable to
“Community CARES”

Visit our website
www.morethanshelter.org
via PayPal or Stripe

Drop unwanted clothing & shoes in
Community Aid Bins around Carlisle
displaying Community CARES logo!

**Become a
member of our
sustainable giving
programs:**

Solace SOCIETY



For more info: Call 717-249-1009

www.morethanshelter.org